



ACCREDITED
CONTRACTOR



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Assisted Home Performance with Energy Star

FAQ

What is Assisted Home Performance? Assisted Home Performance is a subsidy program that pays for up to 50% of qualified home improvements to customers that meet the income qualifications.

Where does the money come from? This program is funded by the Utility companies, and is regulated by NYSERDA (New York State Energy Research and Development Authority)

What is the income limits? The income limits are updated on an annual basis and is determined by the number of people that live in the home. The current limits are as follows:

People in the Household - Maximum Household Income

1 Person \$43,500.00	2 Person \$54,605.00
3 Person \$67,453.00	4 Person \$80,301.00
5 Person \$93,149.00	6 Person \$105,997.00
7 Person \$108,407.00	8 Person \$115,813.00
9 Person \$1127,600.00	10 Person \$139,387.00

What qualifies as a home improvement? Work may include:

- Insulation upgrades
- Air sealing the building to reduce drafts and cold spots
- Duct Sealing
- Heating system repair or replacement
- Domestic hot water heating upgrades
- ENERGY STAR appliances and lighting
- Other cost-effective energy saving measures

There are some requirements that also must be met for Assisted Home Performance. **Your improvement must pay for itself in 10 years through utility savings.** This is determined after the audit process. This prevents contractors from overcharging for their services as well as protects the utility companies from someone who just wants new windows or a door that will not save them any money.

How do I apply? One of our Service Technicians can help you fill out the application online.

How do I prove my Household Income? Clearesult , Part of NYSERDA verifies your household income. You must provide to them proof of all sources of income, this includes but is not limited to:

- Previous Years Federal Income Tax
- HEAP award letter within the past 12 months (Automatically qualify)
- SNAP award letter within the past 12 months (Automatically qualify)
- SSI - Supplemental Security Income (Automatically qualify)
- 2 Current Pay Stubs
- Social Security Award Letter
- Social Security Disability Letter
- Annual Pension Statements
- Annual Dividend Statements
- Annual Annuities Statements
- Copy of Divorce Settlement regarding Child Support, whether you are receiving it or not.
- Copy of Divorce Settlement regarding Alimony
- Interest Income - 1099
- Rental income – From your federal tax return
- Strike Benefits Award Letter
- Unemployment Notice of benefit rate
- Workers compensation award letter
- Self employment – all business records for previous 3 months, IRS forms for income from previous year.

What other information do I need to supply to get started? In order to create the project we will need 12 months of Utility information, Gas and Electric. This is usually in the form of a graph on your most recent utility bill.

This is the beginning; Clearesult will look at your application and determine if they need to see any other specifics.

How long does it take to get approved? That depends on how busy Clearesult is, and how much information you provide up front. The average time frame is 6 to 8 weeks. If you do not provide all the required info your approval can take months.

After I'm approved, what's next? After you are approved we perform a whole house audit. This includes tests on your heating, air conditioning and other appliances. We measure the home, test for leaks and safety check all gas burning appliances.